

## Branch Office Hours

Renew at one of our Full Service locations.  
Monday to Friday from 8:30 a.m. to 5 p.m.  
\*Indicates branch is open Thursdays until 7 p.m.

Check our website ([mass.gov/rmv](http://mass.gov/rmv)) for current branch wait times.

Beverly*	Malrose*
Boston*	Milford
Brockton*	Nantucket
Chicopee	(8 a.m. to 12 p.m. and 1 p.m. to 4 p.m.)
Easthampton	New Bedford*
Fall River*	North Adams
Falmouth	North Attleboro*
Frammingham*	Pittsfield
Greenfield	Plymouth
Hadley*	Quincy*
Haverhill	Reading*
(closes at 4 p.m.)	Southbridge
Lawrence*	South Yarmouth*
Leominster*	Springfield*
Lowell*	Taunton
Martha's Vineyard	Watertown*
(8 a.m. to 12 p.m. and 1 p.m. to 4 p.m.)	Worcester*

You can also renew your license at one of our Limited Service locations:

- Cambridgeside Mall  
M-F, 10 a.m. to 7 p.m.
- Cash is not accepted at this location.
- Eastfield Mall (Springfield)  
M-F, 10 a.m. to 6 p.m.
- Eastham  
Wednesdays, 8:30 a.m. to 3:30 p.m.

Still haven't found what you are looking for?

Try our Phone Center weekdays from 9 a.m. until 5 p.m.  
Dial 617-351-4500 (from 339/617/781/857 area codes)  
or 1-800-858-3926 (from all other MA area codes.)

## Don't Delay, Renew Today!

Plan Ahead for Travel Needs!

Renew your permanent license at least ten days before your travel departure date to ensure you receive your license in time. A Massachusetts temporary license document issued in a branch office is considered a receipt and proof of driving privileges. This document will not be accepted as a state-issued ID by most airlines and cruise ships.

### Renew Up To Two Months In Advance Online.

Due to a large number of driver's licenses and IDs expiring, the Registry expects the number of renewals to more than double starting in December of 2006. Avoid the lines by logging onto [www.mass.gov/rmv](http://www.mass.gov/rmv) to renew your license.

### A few things you should know about renewing online

- Only Class-D or Class-M license holders are eligible.
- You cannot make any changes to your name or other personal information.
- Your license must be in good standing, with no outstanding parking tickets, excise bills, warrants, or child support payments.
- Your last renewal cannot have been made on the Internet.
- Your current license photo must have been taken at age 21 or older and must be no more than nine years old.
- The RMV only accepts Visa, Discover, or Mastercard.
- You must have a valid Social Security Number on file with the RMV.

For more information, visit [www.mass.gov/rmv](http://www.mass.gov/rmv), or call the RMV Phone Center at 617-351-4500 (from 339/617/781/857 area codes) or 800-858-3926 (from all other MA area codes).

### Have you turned 21 yet?

If you choose to renew your Driver's License before your 21st birthday, you will receive a vertical license with the words "Under 21" printed on it. However, if you renew your license on or after your 21st birthday, you will receive a standard horizontal license that does not have the words "Under 21" printed on it.

The Massachusetts Society of Optometrists and the American Academy of Ophthalmology recommend having a comprehensive eye exam every one to two years. If you have a concern about the quality of your vision, please visit a licensed eye care professional.

For more information, visit [www.mass.gov/rmv](http://www.mass.gov/rmv).



The Registry of Motor Vehicles  
Anne L. Collins, Registrar

T20814-0407