



**URGENT MEDICAL DEVICE RECALL NOTICE**  
**COMPLETE<sup>®</sup> MoisturePLUS<sup>™</sup> CONTACT LENS CARE PRODUCTS**  
**Manufactured by AMO**

May 29, 2007

Dear Doctor,

We want to inform you that Advanced Medical Optics (AMO) is immediately and voluntarily recalling its Complete<sup>®</sup> MoisturePlus<sup>™</sup> contact lens solution. The U.S. Centers for Disease Control and Prevention (CDC) made data available to AMO May 25 showing that it had interviewed 46 patients who had developed *Acanthamoeba* keratitis (AK) infections reported since January 2005. A total of 39 of these patients were soft contact lens wearers, 21 of whom reported using Complete<sup>®</sup> MoisturePlus<sup>™</sup> product. The CDC estimates a risk of at least seven times greater for those who used Complete<sup>®</sup> MoisturePlus<sup>™</sup> solution versus those who did not. This recall is being conducted on a voluntary basis, in cooperation with the U.S. Food and Drug Administration (FDA).

While AMO continues to work with the CDC and the U.S. Food and Drug Administration (FDA) to further assess the data, it is acting with an abundance of caution and has decided to remove AMO Complete<sup>®</sup> MoisturePlus<sup>™</sup> from the market. There is no evidence to suggest the May 25 voluntary recall is related to a product contamination issue and this does not impact any of AMO's other contact lens products, including our family of hydrogen peroxide disinfecting solutions. As patient safety is paramount to AMO, the company is taking decisive action to stop shipments, recall product from the marketplace, and encourage consumers to discontinue the use of AMO Complete<sup>®</sup> MoisturePlus<sup>™</sup> solution.

At this time, we ask for your help to keep patients and consumers safe.

- Please return your current supply of AMO Complete<sup>®</sup> MoisturePlus<sup>™</sup> as instructed below.
- Advise patients to discontinue use of AMO Complete<sup>®</sup> MoisturePlus<sup>™</sup>. Please direct your patients to call 1-888-899-9183 for additional information regarding this recall and how to return the product.
- Should you receive inquiries about AMO Complete<sup>®</sup> MoisturePlus<sup>™</sup> from concerned patients, please refer them to the consumer hotline at 1-888-899-9183, or Website at [www.amo-inc.com](http://www.amo-inc.com).

**In the next few days, you will be receiving by mail, a package with general instructions for returning product. Upon receipt, please follow these instructions:**

1. Complete the enclosed Business Reply Card and return it via U.S. mail within 5 days. **It is important to return the card even if you do not have any of the affected product.**

2. Complete the enclosed Packing Slip and affix the provided pre-paid UPS shipping labels to return your product to: **Stericycle, 2670 Executive Drive, Suite A, Indianapolis, IN 46241**; Stericycle is conducting this recall on behalf of Advanced Medical Optics.

Please report any adverse reactions experienced with the use of this product, and/or quality problems to AMO by calling 1-800-347-5005 and to the FDA's MedWatch Program by phone at 1-800-FDA-1088, by fax at 1-800-FDA-0178, by mail at MedWatch, HF-2, FDA, 5600 Fishers Lane, Rockville, MD 20852-9787, or on the MedWatch Web site at [www.fda.gov/medwatch](http://www.fda.gov/medwatch).

While AMO believes the likelihood of users experiencing an adverse reaction is low, we have taken a cautious approach and are conducting the recall in the best interests of our customers. This action is being conducted on a voluntary basis in cooperation with the FDA.

We apologize for the inconvenience this has caused. AMO has built its reputation on consumer trust and the assurance that we provide products that meet the highest standards. Our first priority is protecting the ocular health of those who use our products and as such, we appreciate your assistance with this matter.

Please do not hesitate to contact me if I can answer any questions or be of service. You can also find additional information by calling 1-888-899-9183 Monday through Friday between 8 a.m. and 5 p.m. Eastern Time, or by visiting our Web site at [www.amo-inc.com](http://www.amo-inc.com).

Regards,

A handwritten signature in blue ink, appearing to read "Michael Cox", is centered below the "Regards," text. The signature is fluid and cursive.

Michael Cox  
Vice President, Americas Eye Care  
Advanced Medical Optics, Inc. (AMO)